

S/N C9/559,065

Docket: YOR919990479US1



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2154
#6/A
turner B
10/28/03

In re Application of

Goldszmidt, et al.

Serial No.: 09/559,065

Group Art Unit: 2154

Filed: April 28, 2000

Examiner: Lin, Wen Tai

For: METHOD AND APPARATUS FOR DYNAMICALLY ADJUSTING RESOURCES
ASSIGNED TO PLURALITY OF CUSTOMERS, FOR MEETING SERVICE
LEVEL AGREEMENTS (SLAs) WITH MINIMAL RESOURCES, AND
ALLOWING COMMON POOLS OF RESOURCES TO BE USED ACROSS
PLURAL CUSTOMERS ON A DEMAND BASIS

Commissioner for Patents
Alexandria, Virginia 22313-1450

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Technology Center 2100

AMENDMENT UNDER 37 C.F.R. §1.111

Sir:

In response to the Office Action dated July 10, 2003, please amend the
above-identified application as follows: